

## Carrier Air Conditioning 42 series Product Retrofit - Ample Air Conditioning

Written by Administrator  
Monday, 17 November 2008 19:00

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**Date of Notification:** 17/11/2008

**Product Info:** Carrier Air Conditioners models no 42Y & 42E with electric heating elements. These units are manufactured in Italy and are primarily used in commercial applications such as cooling and heating systems in hotels/motels.

**Defect Details:** The problem was caused by an accumulation of negative conditions mainly unsatisfactory maintenance and incorrect installation. These negative conditions may favour an elongation of the heating element that in turn may cause the edge of the heating element pushing to the side of the unit, causing a wire cut. This wire cut may lead to an electric ark, which may lead to a spark which could cause a fire.

**Consumer Action:** Carrier will identify and contact all end users. Alternatively, end users may contact Carrier directly on the details listed below:

- Mr Steve Bensted  
PD&E Manager & Marketing Support Manager  
Tel (03) 9264 9457  
Fax: (03) 9264 9466; or  
<mailto:steve.bensted@carrier.utc.com>